Confirm Your Email Address

It's important that College Board has an email address for you that you can access from where you are. We'll be sending important information and updates to you by email. We'll also email you the e-ticket that gives you access to your exam. (You can also get your e-ticket in your My AP account).

1. Sign in to your College Board account.
Sign in to My AP with your College Board username and password.

2. Confirm—or change—your email address.
Click on your profile in the top right-hand corner. Then click **Account Settings**, which will open a page called Update Your College Board Account. Check the email address we have on file for you, and make sure it's the one you want to use to receive your AP Exam e-ticket.

If you need to change this email address (for example, if you can't access this email account from home or you don't check this email address often), type in your preferred email address and then scroll down and click **Update**.

3. Make sure you're subscribed to College Board emails.
On the same Update Your College Board Account page, click **Manage my email subscriptions**. Confirm that you've checked the box to receive updates from College Board.

4. Make sure your email account recognizes College Board emails.
Sign in to your email account and add collegeboard@e.collegeboard.org to your "approved sender" or "safe sender" list and/or add this email address to your contacts in your email account.